



## THE HELLO FOUNDATION

# OUR PROMISE TO SCHOOLS

We're taught from a young age that there is nothing so powerful as giving another person your word -- when you give it, you're making a promise that cannot be broken. You've given your word to your students, your staff, and your community that you will serve their needs to the best of your ability. When you decide to partner with us at **The Hello Foundation**, we give you **our** word that we will help you keep yours.

Here is the Promise we make to School Districts:



PROMISE #1 we will always

### listen first talk second.

We take the time to learn everything we can about district and building priorities and processes before establishing our services within the building.



PROMISE #2 we will always

### walk with you through the process.

We collaborate with students, caregivers, and school staff to navigate the complex worlds of understanding disability and the special education process.



PROMISE #3 we will always

### build genuine relationships.

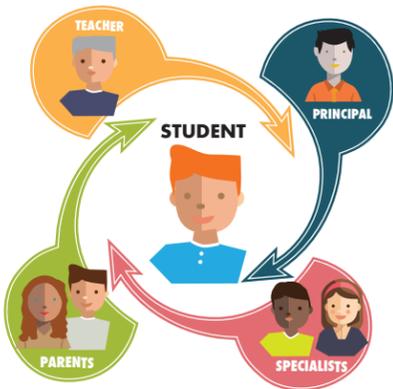
We work to get to know students beyond their various challenges, teachers beyond their classroom struggles, and administrators beyond their staffing dilemmas.



PROMISE #4 we will always

### embrace acceptance over judgement.

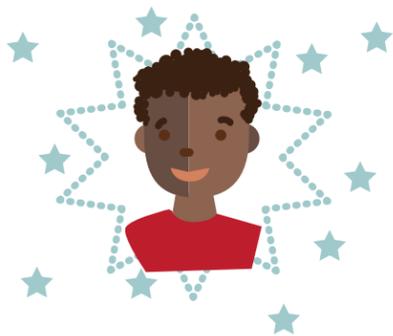
We believe that students, parents, staff, and administrators want to be successful and that they will do well if they can. When they can't, we offer support from a place of compassion.



PROMISE #5 we will always

### collaborate with you and other professionals.

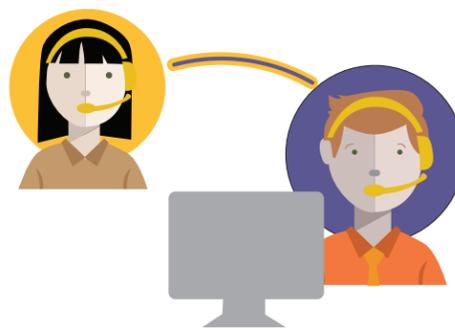
We know that we can only provide students with intervention that is relevant to their specific learning, behavioral, and social needs if we are open to working with and supporting the goals of others.



PROMISE #6 we will always

### serve your individual needs.

We understand that intervention cannot be approached from a one-size-fits-all perspective. There is variability among and within students and the "I" in IEP must never be forgotten.



PROMISE #7 we will always

### refer you elsewhere if we are not the right fit.

We consider it inappropriate to suggest our services when we know students need a different kind of specialist. We are committed to finding the best fit for you, even if it's not us.



PROMISE #8 we will always

### celebrate perseverance, tenacity, and hard work.

We work from a growth mindset. We know that success looks different for everyone and recognize every small-but-significant step as tremendous progress.

